

**Emergency Shelters, Food Pantries, Transitional Housing,
and Community Service Programs by City /Town**

October, 2017

HAMPDEN COUNTY

AGAWAM

Best Life Food Ministry at Bethany Assembly of God

580 Main St. Agawam, MA 01001

Contact number: 413-789-2930

Type of Services: Food pantry provides food for local families in need.

Hours of Operation: Monday and Friday from 1:00 PM – 3:00 PM, except for holidays

New Covenant Free Clinic at Bethany Assembly of God

580 Main St. Agawam, MA 01001

Contact number: 413-789-2930

Type of Services: Free medical clinic for people who are at least 18 years old

Hours of Operation: First Tuesday of every month from 6:00 PM – 8:00 PM

CHICOPEE

Lorraine's Soup Kitchen & Pantry

170 Pendexter Ave. Chicopee, MA 01013

Contact number: 413-592-9528

Type of Services: Food pantry and dinner for residents of Chicopee – proof of residence required

Hours of Operation: Food pantry - Monday -Friday -10:00 AM – 2:00 PM Hot Meal - Monday-Friday at 5:00pm

The Lord's Pantry at First Central Baptist Church

50 Broadway St. Chicopee MA 01020

Contact number: 413-592- 5353

Type of Services: Food pantry for residents of Chicopee

Hours of Operation: Tuesdays 9:00 – 11:00 AM except second Tuesday when it is 6:00 – 8:00 PM

- Individuals may visit once a month and will receive 2 bags of groceries at each visit.

EAST LONGMEADOW

St. Paul Lutheran Church Open Pantry

181 Elm St, East Longmeadow, MA 01028

Contact number: 413-525-6084

Type of Services: A full-service food pantry that provides food to residents of East Longmeadow

Hours of Operation: Second Saturday of every month - 11:00 AM – 1:00 PM.

Pioneer Valley Free Health Service sponsored by E. Longmeadow United Methodist Church

281 Maple Street in East Longmeadow at the Reproductive Center of Western Mass

Contact number: 413-525-3866

Type of Services: Free health services. No proof of residency, income or insurance required

Hours of Operation: Every Wednesday evening from 6:15-8:00 PM on a first-come, first-served basis

HOLYOKE

New Beginnings

Holyoke, MA 01040

Contact number: 413- 536-2787

Type of Services: A 28 unit family shelter with a shared living environment

- Provides case management , workshops, referrals to local service providers, housing searches, and other services

Kate's Kitchen

51 Hamilton St. Holyoke, MA 01040

Contact number: 413-532-0233

Type of Services: Serves lunch daily to anyone in need, "no questions asked"

Hours of operation: Monday – Sunday 12:00 PM - 2:00 PM , 365 days/year

Loreto House

51 Hamilton St. Holyoke, MA 01040

Contact number: 413-533-5909

Type of Services: A transitional housing site for homeless single men who are at least 18 years old

- Provides food, access to medical care, various support services dealing with addictions, housing & employment search, life/survival skills, job preparation assistance, and other educational opportunities.

Margaret's Pantry

56 Cabot St. Holyoke, MA 01040

Contact number: 413-538-8026

Type of Services: Food pantry that provides food to residents every community in Western MA except Springfield

Eligibility Criteria: Clients must be referred by letter and client verification form

- Provides 3 meals and 3 snacks for 4 days.
- Clients need a piece of mail, ID, and if a family is involved, one of the following for each person; social security card, Mass Health or other insurance card, birth certificate, ID.

Womanshelter/Companeras Women's Shelter

P.O. Box 6099 Holyoke MA 01041

Contact number: Business: 413-538-9717 Hotline/Crisis: 413-536-1628 / 1-877-536-1628

Type of Services: Emergency shelter for women and children who are trying to escape from dangerous relationships

- Provides sheltered families with food, clothing and other essential items.
- Connects families to community resources and receive housing advocacy.

INDIAN ORCHARD

The Community Survival Center

240 Main St. Indian Orchard, MA 01151

Contact number: 413-543-3930

Type of Services: Provide survival items of food, clothing, and household goods

- Food pantry serves Ludlow, Wilbraham, Hampden, 16 Acres, Pine Point and Indian Orchard
- Senior Outreach offers twelve 20-22 lb. bags of food (1/ month) to all senior households in Hampden County.

Hours of operation: Monday, Tuesday, Wednesday, Friday: 9:30 AM-3:15 PM; Thursday: 9:30 AM-4:45 PM

SOUTHWICK

Our Community Pantry

220 College Highway, Southwick, MA 01077

Contact number: 413-569-9876

Type of Services: Food pantry for residents of Southwick, Granville, and Tolland

Hours of Operation: Mon 3-5; Tues 10-12; Wed 10-12; Thurs 5-6. Closed holidays and during inclement weather.

SPRINGFIELD

Church Without Walls:

Court Square, Springfield

Type of Services: worship service and lunch

Hours of Operation: Sundays at 12:00 Noon - lunch follows the service

The Gray House

22 Sheldon St. Springfield, MA 01107

Contact number: 413-734-6696

Type of Services: Food pantry

- Clients must bring proof of income, proof of address, and an ID for all family members
- Households are able to visit the pantry ten times in a year. They receive 3-4 days' worth of food at each visit

Hours of Operation: Thursdays 9:00 AM - 1:00 PM except Thanksgiving

Medical Care at Health Services for the Homeless

755 Worthington St. Springfield, MA 01105

Contact Number: 413-337-9100

Type of Service: Medical, mental health, and dental care provided

- Appointments are available; Walk ins welcome

Hours of operation: Monday – Friday 8:15 AM – 12:00 PM and 1:00 PM to 4:00 PM

Friends of the Homeless

755 Worthington St. Springfield, MA 01105

Contact Number: 413-732-3069

Type of Service: Emergency overnight and day shelter for homeless men and women.

- Serves three community meals every day, 365 days a year, to anyone needing food.
- Assists chronically homeless and low income individuals to find housing
- Provides case managers who work with clients to remove barriers to permanent housing.

Eligibility Criteria: Single individuals at least 18 years of age

Emergency Food Pantry

Springfield, MA 01101-5127,

Contact Number: 413 737-5354

Type of Service:

- Recipients must have a place to prepare meals
- Clients may receive food up to six times a year.
- Four days' worth of groceries are provided at each visit.

Hours of Operation: Monday, Tuesday, Wednesday and Friday from 9:00 AM to 3:00 PM

Loaves and Fishes Community Kitchen

Christ Church Cathedral - 35 Chestnut St, Springfield, MA 01103 - Wednesdays only

South Congregational Church - 45 Maple St, Springfield, MA 01105 everyday but Wednesday

Contact Number: 413-731-5668 for Open Pantry

Type of Service: Lunch and supper are available seven days a week.

Springfield Rescue Mission - Emergency Shelter

148 Taylor St. Springfield, MA 01105

Contact number: (413) 732-0808

Hours of Operation: 4:00 PM – 8:00 AM, Monday - Saturday

Type of Service: Emergency Shelter provides homeless men age 18 years and older

- 43 beds available – first come, first served
- Provides nutritious meals, safe shelter and hygiene items as well as clothing, counseling, and referrals to community resources as needed.

Eligibility Criteria: Single homeless men at least 18 years of age

Springfield Rescue Mission – Men’s New Life Rehabilitation Program

10 Mill St. Springfield, MA 01108

Contact number: 413-732-0808 ext. 129

Intake Hours: 8:30AM – 3:00PM, Monday - Thursday

Type of Services: Residential rehabilitation program for eligible men - 60 beds available

- Provide a comprehensive approach to overcoming homelessness
- Works individually with participants to help them resolve a large number of problems so they can return to the community and sustain a productive life.

Springfield Rescue Mission – Food Service Program

10 Mill St. Springfield, MA 01108

Contact number: 413-732-0808

Hours of Operation: 8:30 AM – 5:00 PM, Monday-Friday

Type of Services:

- Public Breakfast Program serves a full breakfast for up to 100 men, women and children, 6 days/ week.
- Operation SONshine is a mobile food service that delivers lunches to homeless and poor Springfield residents
- Holiday Meals are served to homeless persons at a sit-down holiday meal on Easter, Thanksgiving and Christmas.
- Give Away Center offers clothing, shoes, and coats as well as bags of groceries. Distributed 3 days/ week to anyone in need, upon request. Call for an appointment -(413) 732-0808 ext. 121

Teen Parent Program

Jefferson Ave. Springfield MA 01107

Contact number: 413-731-5960

Type of Services: Residential program for pregnant /parenting teenagers and their children who need of a safe place.

- Teenagers can enter the program as young as 14 years old.
- A closed referral system of the Massachusetts State Department of Transitional Assistance.
- Case managers work with the teens to prepare them to live on their own and to be self-sufficient.

WESTFIELD

Samaritan Inn Emergency Shelter for Men and Women

7 Free St. Westfield, MA 01085

Contact Number: 413-568-3122 Jenifer Lucca

Type of Service: Emergency shelter for homeless men and women who are drug and alcohol free.

- Provides case management, advocacy, counseling, therapy, medical services, some clothing, outside referrals

Eligibility Criteria: Individual intake required for each person to determine the specific needs of that person.

- Community social service agencies can make referrals.

ARCH - YWCA Program for Domestic Abuse and Rape Crisis Hotline

Contact number: Hotline/Crisis: 413-733-7100

Our Community Table – Westfield Soup Kitchen

Located on the Corner of 101 Meadow St and White St Westfield, MA 01085 - Enter through White St. entrance

Contact Number: 413-572-9147

Type of Services: Dinner served Sunday through Friday at 4:45 PM

Leahy House Community Health Center in Westfield, Massachusetts

86 Broad St. Westfield, MA 01085

Contact Number: 413-562-3864

Westfield Food Pantry

101 Meadow St. and White St. Westfield, MA 01085

Contact Number: 413-572-0802

Type of Services: Food provided for Westfield residents – proof required

Hours of Operation: Mon. & Tue. 10:00 AM- 12:00 noon, Thursday 5:30 PM - 6:30 PM, Friday 10:00 AM-12:00 noon

YWCA New Beginnings Women's Shelter

P.O. Box 1835 Westfield MA 01086

Contact Number: Hotline/Crisis: 413-562-1920 Toll Free #: 800-479-6245

Type of Services: Shelter for women who are victims of domestic violence

WEST SPRINGFIELD

Parish Cupboard

1023 Main Street, West Springfield, MA 01089

Contact number: 413-734-7969

Type of Services: Food provided for residents West Springfield, Feeding Hills, and Agawam – proof required

Hours of Operation: Emergency Food/Pantry - 9:00 AM - 11:15 AM, Monday-Friday

Hot Lunch program - 11:20 AM -12:30 PM, Monday-Friday

HAMPSHIRE COUNTY

AMHERST

The Amherst Survival Center

138 Sunderland Rd., North Amherst, MA 01059

Contact number: : 413-549-3968

Type of Services: The Food Pantry is available to eligible individuals; free medical clinic; Community Store

- Free Hot Lunch is served from noon to 1:00 PM

Hours of Operation: Monday, Tuesday, and Friday from 11am to 3pm; Thursday from 11am to 7pm.

3rd Saturday of the Month The Center's programs are closed on Wednesdays

Craig's Place Emergency Shelter

- 434 North Pleasant St, Amherst, MA 01002 - Located at the First Baptist Church

Contact number: 413-256-0704

Type of Services: Seasonal shelter for individuals who are homeless

- Open from November 1st through April 30th
- Serves dinner and breakfast
- Access to our partner agencies, including caseworkers, Veteran's services, youth services and domestic violence.

Jessie's House

17 Seelye St, Amherst, MA 01002

Contact number: 413-658-0060

Type of Service: The only shelter for families in Hampshire County

- Referrals come through the Department of Housing and Community Development

EASTHAMPTON

Wright House for Women

305 Main St., Easthampton, MA 01027

Contact number: 413-527-3527

Type of Services: 16 homeless women live in a drug and alcohol-free shared living environment

- Residents are required to engage in an intensive, comprehensive program over a nine to twelve month period.

HUNTINGTON

Huntington Food Pantry

63 Old Chester Road, Huntington, MA 01050

Contact number: 413-667-3166

Type of Services: Food provided for residents of Montgomery, Huntington, Russell, Chester, Becket, Middlefield, Blandford and Worthington

Hours of Operation: Thursdays 9:00 A.M - 5:00 P.M. Closed when school closed due to inclement weather

NORTHAMPTON

Grove Street Inn

91 Grove St. Northampton, MA 01060

Contact number: 413-586-6001

Type of Services: Emergency Homeless Shelter serves Adults in Hampshire County

Hours of Operation: 4:00 PM – 8:00 AM, Monday – Friday; open on weekends

Eligibility Criteria: Homeless; drug and alcohol free; ability to walk 1.5 miles or have transportation.

Interfaith Emergency Homeless Shelter - COT Shelter

43 Center St. Ste. 104 Northampton, MA 01060 located in the basement of a professional office building

Contact number: 413-586-6750; 413-585-1300

Type of Services: Emergency Homeless Shelter - 20 Warm beds and hot meals provided

- Open from November 1st through April 30th

Safe Passage

Northampton, MA 01060

Contact number: 413- 586-1125 Hotline: (413) 586-5066 or TTY/TTD: (888) 345-5282

Type of Services: a safe place for victims of domestic violence

Provides support and advocacy services for survivors of domestic violence and their children

Soldier On

425 North Main Street, Building 6 Leeds, MA 01053

Contact number: 413-584-4040 x2287

Type of Services: Emergency Homeless Shelter and Transitional Housing for Male and Female Veterans

- Provides basic needs, such as shelter, food and clothing.
- Access to case management, medical and mental health services, substance abuse treatment and peer support

SOUTHAMPTON

Southampton Community Cupboard at First Congregational Church – Parish Hall
212 College Highway Southampton, MA 01073

Contact number: 413-527-1173

Type of Services: Food Pantry for those in need

Hours of Operation: Second & Fourth Saturdays of each month - 9:00 AM – 11:00 AM

FRANKLIN COUNTY

GREENFIELD

New England Learning Center for Women in Transition, Inc.

10 Park Street Greenfield MA 01301

Contact number: Business: 413-772-0871 Hotline/Crisis: 413-772-0806 24 hour domestic & sexual violence crisis

Type of Service: serves survivors of sexual and domestic violence and their families.

- Crisis intervention - Individual and group counseling and advocacy - Prevention education

Franklin County Emergency Shelter

64 Wells Street Greenfield, MA 01301

Contact number: 413-772-0499

Type of Service: year-round overnight shelter for 20 homeless adults.

Greenfield Family Inn

128 Federal St. Greenfield, MA 01301

Contact number: 413- 774-6382

Type of Service: homeless shelter and assistance with transitions to other housing

ServiceNet Franklin County Homeless Drop In Center

64 Wells St. Greenfield, MA 01301

Contact number: 413- 772-6100

Type of Service: outreach and drop-in services for people who are currently homeless or "at risk" adults and youth.

Hours of Operation: 9:00 AM – 12:00 Noon and 2:00 – 4:00 PM

This list does not include all resources that may be available.

Additional food resources can be found at <https://www.foodbankwma.org>